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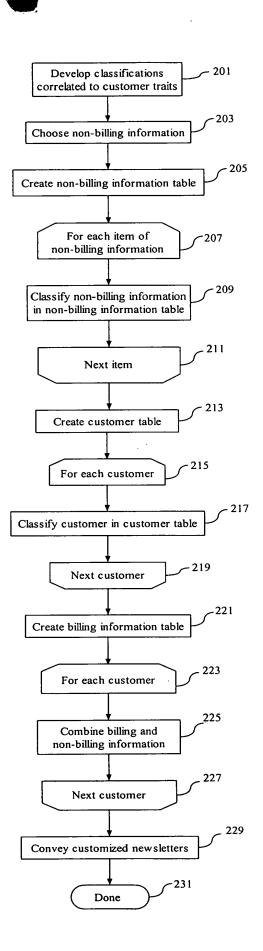


Figure 2

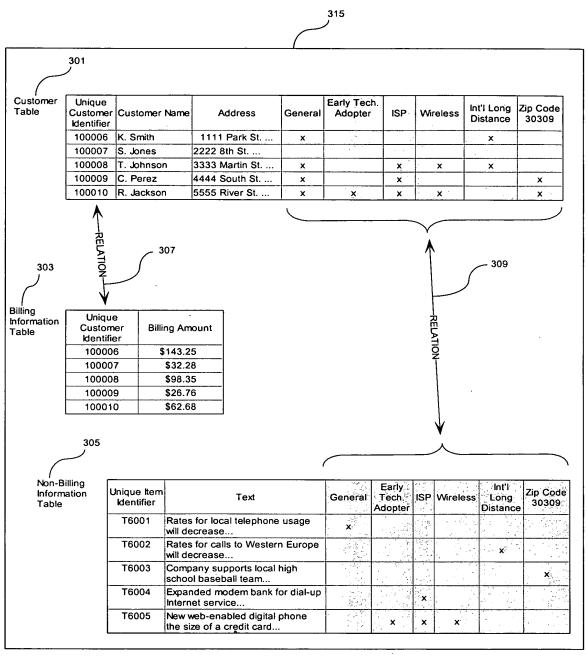


Figure 3



401

K. Smith

1111 Park St. ...

K. Smith:

Rates for local telephone usage will decrease...

Rates for calls to Western Europe will decrease...

Your bill comes to \$143.25

Thank you for your patronage.

Figure 4

501

R. Jackson 5555 River St. ...

R. Jackson:

Rates for local telephone usage will decrease...

New web-enabled digital phone the size of a credit card...

Expanded modem bank for dial-up Internet service...

Company supports local high school baseball team...

Your bill comes to \$62.68

Thank you for your patronage.

Figure 5